



## Information Regarding Cleaning Services During Your Stay

Thank you very much for choosing to stay with us.

As part of the Tsuruga Group's initiative to harmonize business activities with the preservation of our planet's rich environment, we strive to reduce energy consumption, conserve water, and lower CO<sub>2</sub> emissions. We limit linen replacement and room cleaning by implementing a 'No-Cleaning' Option during your stay.

We kindly ask for your understanding and cooperation in supporting this eco-friendly initiative.

### Guest Room "No-Cleaning" Option Schedule:

1st Day	2nd Day	3rd Day	4th Day	5th Day	6th Day	7th Day
Check in	even-numbered days of your stay	Regular cleaning service	even-numbered days of your stay	Regular cleaning service	even-numbered days of your stay	Regular cleaning service

### [To thank you for your support we offer a special Benefits]

◎ During your stay, if you choose "No-Cleaning" on even-numbered days of your stay, **we will present you with a 1,000 yen in-facility use ticket**, per room for each eligible day.

※ If you choose the "No-Cleaning" option on the regular cleaning day (odd-numbered stay days), we will also present 1,000 yen in-facility use ticket per day, per room for each eligible day.

※ However, for hygiene reasons, regular cleaning service will be carried out every fifth day.

### Additional Information

- On "No-Cleaning" days (even-numbered stay days), our cleaning staff will not enter your room.
- Please note that in the event of an emergency or if room maintenance is required, our staff may need to enter your room.
- If you require replacement of towels or other room amenities on "No-Cleaning" days (even-numbered stay days), please contact the front desk.
- If you require trash collection on "No-Cleaning" days (even-numbered stay days), please contact the front desk.
- If you wish to have your bed made or futon arranged on "No-Cleaning" days (even-numbered stay days), this will be handled as the regular cleaning process.
- If you request cleaning on a "No-Cleaning" day (even-numbered stay day), please note that the in-facility use ticket will not be provided by the hotel on that day.